



Galliano Marine Service • QHSE Management System • Appendix E

2026 Objectives and Targets

Code: **Q** = Quality **H** = Health **S** = Safety **E** = Environment **En** = Energy Efficiency **IS** = Information Security

No.	Category	Objective	Target	Activity	SDG	Goal	Responsible
1	Q/H/S/E	Increase the reliability of products and services.	Receive ISO Certificate of Conformance for ECO oil analysis lab.	1. Update the management system to align with ISO 17025 framework. 2. Audit system against the ISO 17025 standard requirements. 3. Receive certification.		Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation	• QHSE Department (Matt Labat)
2	Q	Improve the quality of products and services.	Increase vendor oversight.	1. Expand the vendor's annual audit scope from the top 50 to the top 75.		Ensure sustainable consumption and production patterns	• Purchasing Department (Keith Chenier)
3	Q/S/E/En	Reduce waste, packaging handling, emissions from transportation, purchase orders, materials received, invoices, and payments processed.	Transition 4 Wechem products from individual-use sizes to bulk packaging (concentrates).	1. Identify four products to transition. 2. Work with stakeholders to complete setup and training on one vessel. 3. Expand the program to 9 additional vessels. 4. Analyze results and feedback; modify program as needed. 5. Expand the program fleet-wide.		Ensure sustainable consumption and production patterns	• Purchasing Department (Keith Chenier)
4	Q/H/S/E/En	Make Coast Guard-approved courses available online.	Develop 3 online courses.	1. Develop courses. 2. Receive USCG approval for the courses. 3. Make USCG courses available online.		Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all	• Training Department (Craig Plaisance)
5	Q/H/S/E/En	Improve vessel regulatory compliance.	Reduce the number of External ISM non-conformities in 2026 by 5%.	1. Release monthly regulatory notes on how to correctly complete processes related to previous internal ISM audit non-conformities. 2. Release non-conformities in the Weekly QHSE Summary. 3. Release quarterly regulatory report identifying top non-conformities.		Conserve and sustainably use the oceans, seas, and marine resources for sustainable development	• Regulatory Department (Warren Sanamo)
6	Q/H/S/En	Develop enhanced tracking of company consumption, emissions, and avoidance.	Complete tracking system development for two environmental impacts of existing company operations not previously monitored, and report the results.	1. Complete the system for tracking fuel consumption avoidance through the use of electric overhead gantry cranes in Port Fourchon. 2. Complete the system for tracking fuel consumption avoided by reducing road miles through the provision of transportation services. 3. Report consumption avoidances in ECO's 2025 Sustainability Report.		Take urgent action to combat climate change and its impacts	• QHSE Department (Bryan Rousse)

7	Q/S/E/En/IS	Increase MARPOL Annex V reporting accuracy, reduce data entry errors, and minimize consumption related to paper-based waste logging.	Transition to an Electronic Garbage Record Book (eGRB) fleet-wide.	<ul style="list-style-type: none"> Obtain USCG approval for eGRB Deploy a MARPOL-compliant eGRB module that integrates with the existing onboard vessel management system. Provide training for all relevant crew members. 	 14 LIFE BELOW WATER	Conserve and sustainably use the oceans, seas, and marine resources for sustainable development	<ul style="list-style-type: none"> QHSE Department (Kacey Youens)
8	IS	Ensure reliability of information assets in support of business operations.	Have less than 24 hours of unplanned server downtime within the calendar year. Attain 100% success in all backup testing activities.	<ol style="list-style-type: none"> Monitor server uptime continuously; investigate and remediate any identified issues. Proactively mitigate potential issues through technical audits, system monitoring, and capacity management. Proactively manage backup systems and ensure restore testing activities are successful. Report to Executive Management by including metrics in the ISMS Management Review. 	 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation	<ul style="list-style-type: none"> Information Technology Department (Stephen Dye)
9	IS	Reduce security risks and incidents by increasing employee security awareness and discernment.	100% information security awareness training completion. Maintain an organizational phish-prone of 5% or less.	<ol style="list-style-type: none"> Track training completion. Track and manage organization-wide phish-prone percentage. Report to Executive Management by including status and metrics in the ISMS Management Review. 	 16 PEACE, JUSTICE AND STRONG INSTITUTIONS	Promote peaceful and inclusive societies for sustainable development, provide access to justice for all, and build effective, accountable and inclusive institutions at all levels	<ul style="list-style-type: none"> Information Technology Department (Stephen Dye)

No references