





Galliano Marine Service • QHSE Management System • Appendix E

2023 Objectives and Targets

Code: **Q** = Quality **H** = Health **S** = Safety **E** = Environment **En** = Energy Efficiency **IS** = Information Security

No.	Category	Objective	Target	Activity	SDG	Goal	Responsible
1	Q/H/E/En	Reduce Green House Gas (GHG) emissions	Implement programs to help track, trend, and implement actions to reduce ECO's Carbon Footprint	<ol style="list-style-type: none"> 1. Complete energy efficiency audits to create a baseline 2. Create a sustainability report written in accordance with GRI Standards 3. Track reductions of GHG emissions 4. Educate the workforce to increase awareness of ESG/Sustainability 		Take urgent action to combat climate change and its impacts	<ul style="list-style-type: none"> • QHSE Department (Bryan Rousse)
2	Q/S/E/En	Improve reliability of product/service.	Increase efficiency of oil analysis with quicker turnaround times to enable quicker decision-making capabilities.	<ol style="list-style-type: none"> 1. Create onsite oil analysis capabilities 2. Train lab technicians on oil analysis equipment 3. Create tracking software to improve decision-making based on data 		Take urgent action to combat climate change and its impacts	<ul style="list-style-type: none"> • Maintenance Department (Carlos Gaspard)
3	Q/H/S/E/En	Increase workforce competencies.	Develop a library of training videos to educate the workforce.	<ol style="list-style-type: none"> 1. Hire resource 2. Create content 3. Update the platform with content 4. Measure views and comments 		Ensure inclusive and equitable education and promote lifelong learning opportunities for all	<ul style="list-style-type: none"> • Training Department (Craig Plaisance)
4	Q/H/S/E	Provide a reliable product and service.	Develop an analytic tool to determine safety campaigns.	<ol style="list-style-type: none"> 1. Develop PowerBi analytic tool to analyze and trend data 2. Quarterly bulletins on trending and measures to prevent reoccurrence 		Ensure inclusive and equitable education and promote lifelong learning opportunities for all	<ul style="list-style-type: none"> • QHSE Department (Kacey Youens)
5	Q	Improve the quality of products and services.	Improve vendor relations to increase customer satisfaction.	<ol style="list-style-type: none"> 1. Host vendor forum in 2023 2. Create vendor-specific survey 3. Collect vendor feedback via surveys 4. Create improvement initiatives based on feedback 5. Utilize customer surveys to measure performance 		Promote sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all.	<ul style="list-style-type: none"> • Purchasing Department (Keith Cheniere)

6	Q/H/S/E/En	Improve vessel regulatory compliance	Reduce the number of Internal ISM Non-Conformities in 2023 by 10%	<ol style="list-style-type: none"> 1. Release monthly Regulatory Notes on how to correctly complete processes related to previous internal ISM audit non-conformities 2. Non-Conformities released in Weekly QHSE summary 3. Quarterly Regulatory Report identifying top non-conformities 		Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation	<ul style="list-style-type: none"> • Regulatory Department (Warren Sanamo)
7	IS	Minimize downtime to ensure the availability of information assets in support of business operations.	Have less than 24 hours of unplanned server downtime within the calendar year.	<ol style="list-style-type: none"> 1. Monitor server uptime continuously; investigate and remediate any identified issues 2. Proactively mitigate potential issues through technical audits, system monitoring, and capacity management 3. Report to Executive Management by including metrics in the ISMS Management Review 		Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation	<ul style="list-style-type: none"> • Information Technology Department (Stephen Dye)
8	IS	Reduce security risks and incidents by increasing employee security awareness.	100% information security awareness training completion. Maintain organizational risk score of 20% or less.	<ol style="list-style-type: none"> 1. Track training completion and organizational risk score 2. Report to Executive Management by reporting status and metrics in the ISMS Management Review 		Ensure inclusive and equitable education and promote lifelong learning opportunities for all	<ul style="list-style-type: none"> • Information Technology Department (Stephen Dye)

References

Type	Title	Number
Attachment	2023 Objectives and Targets.pdf	N/A